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| <b>Product</b>                          | <b>Full Automatic Espresso Machine</b>   |
| <b>Model Codes</b>                      | CEG 7348 B, CEG 7348 DX, CEG 7348 X, EM 9495, KVA 8230   |
| <b>Type of Product Data</b>             | Bool, Enum, Value (integer, float), Raw, Fault,  |
| <b>Format of Product Data</b>           | JSON format  |
| <b>Estimated Volume of Product Data</b> | ≈1 KB/hour → ≈ 87.6 MB/10 years (24 hour of use per day.)  |
| <b>Real-Time Data Generation</b>        | Yes (via MQTT protocol to the cloud)   |
| <b>Data Storage Location</b>            | <p>Device-generated data are stored in three main places: device internal storage, device temporary storage, cloud storage.</p> <p><b>Device Internal:</b><br/>Data is persistently stored in internal memory and retained until a factory reset is performed or the current user profile is deleted.</p> <p><b>Device Temporary:</b><br/>Volatile data is cleared upon power-off or reboot.</p> <p><b>Cloud:</b><br/>The function point data reported by the device is retained in the cloud (i.e., data center) for 7 days and then automatically deleted. Basic device information, such as device name, device ID, MAC address, IP address, etc., will be retained in the cloud until the user deletes the device or deletes the account.</p>  |
| <b>Nature of Product Data</b>           | Product data includes time series, diagnostics, usage statistics, condition monitoring, event logs, and predictive maintenance information.  |
| <b>Data Collection Frequency</b>        | Data is collected every ~10-30 seconds.  |
| <b>Related Service Data Nature</b>      | The nature of service data encompasses user app interaction records, software update details, network and connectivity metrics, device fault logs, and error codes.  |
| <b>Volume of Related Service Data</b>   | ~2-5 MB/month  |
| <b>Access, Retrieval, and Erasure</b>   | <p>Accessing, retrieving, or deleting product data can be made via the HomeDirect mobile app. To access and export product data: Go to HomeDirect's Me section → Tap the Settings icon in the top right corner → Privacy Policy Management → Export Device Data → Select the device to export → You can view device data on the preview page. To export, tap the export icon in the top right corner of the preview page and enter the email address you want the data to be sent to. Then, enter the verification code sent to your email address. The file will then be sent to your email address within 15 days. Data is provided securely as an email attachment. To delete product data: HomeDirect → Home → All Devices → Select device → Device Setting → Remove Device → Remove and Wipe Data HomeDirect → Settings → Account and Security → Delete Account. The HomeDirect Terms of Service are available in the HomeDirect app. Access to data is granted only after the requester's email address is verified. Some product data may contain information protected as trade secrets under Union or national law. When product data is provided — whether to you directly or to a third party you designate — we will apply proportionate technical and contractual safeguards to protect such information, including confidentiality obligations and use limitations in accordance with the Data Act. These conditions apply equally to all recipients. If, despite the application of such safeguards, disclosure would be highly likely to cause serious economic damage, we may limit or refuse access in line with Article 5(11) of the Data Act and will inform you of the reasons.</p> |